

OMINO RETURN & REFUND POLICY

Conditions for Returns

In order for the Goods to be eligible for a return, please make sure that:

- The Goods were purchased in the last 14 days
- The Goods are in the original packaging

The following Goods cannot be returned:

- The supply of Goods made to your specifications or clearly personalised.
- The supply of Goods which are, after delivery, according to their nature, inseparably mixed with other items.

We reserve the right to refuse returns of any merchandise that does not meet the above return conditions at our sole discretion.

You are responsible for the cost and risk of returning the Goods to us. You should send the Goods to the following address:

Omino Holdings Limited
45C Fowlds Avenue, Sandringham, Auckland 1025
Email : info@omino.co.nz
Mobile: 021 024 32900

We cannot be held responsible for Goods damaged or lost in return shipment.

Therefore, we recommend an insured and trackable mail service.

We are unable to issue a refund without actual receipt of the Goods or proof of received return delivery.

Once the above return guidelines are met, the refund is authorised and released within 24 hours.